



CONTACT INFORMATION

Your primary contact is the Property Manager:

Sherri Swartz

deniganproperties@gmail.com

859-647-9990-Phone

859-647-9994-Fax

859-916-1222 after Hours Emergency Number

After hours number should only be used in case of a true issue that cannot wait until normal business hours (flooding, fire, loss of HVAC, etc) This number should not be used for routine maintenance or billing issues.

Office Hours: 10am-5pm Monday-Friday

Address for Rent Payments:

1655 Burlington Pike Ste 107

Florence, Kentucky 41042

(There is a drop box on the lower side of the building)

CASH IS NOT ACCEPTED AT THE OFFICE OR IN THE DROP BOX-Please use a Personal Check, Cashier's Check, or Money Order

CASH PAYMENTS CAN BE MADE VIA CHECKFREE PAY at any Walmart, KMart or Checksmart Location

We can take Credit Card payments in the office or over the phone for a convenience fee of \$25.00.

Online payments are accepted at www.leasepurchasepros.com/pay-ctr.htm



UTILITY INFORMATION

ALL Utilities are the tenant's responsibility including trash pickup.

You have 7 days from the date of move in to have the utilities transferred into your name. If you fail to have the utilities turned on in your name, you will be responsible for service we are billed for and face the possibility of having the services turned off.

Gas Heat/Electric- Duke Energy [1-800-544-6900](tel:1-800-544-6900)

Electric-Owen Electric Toll Free: 1-800-372-7612

Water- Boone County Water: [859-586-6155](tel:859-586-6155) ,

Florence City Water: [\(859\) 371-5714](tel:859-371-5714)

Northern Kentucky Water District: (859) 578-9898

Trash Collection: Rumpke [1.877.786.7537](tel:1-877-786-7537) Bavarian [\(859\) 485-4416](tel:859-485-4416)

Time Warner Cable: (phone, high speed internet, cable tv) 1-[888-735-0300](tel:888-735-0300)

Cincinnati Bell- Home Telephone/High Speed Internet-1-888-CIN-BELL (246-2355)

If you choose to use Dish/Direct TV-NO Equipment can be mounted to the roof or any exterior portion of the home. Equipment can either be installed on a pole in the yard or attached to the deck. Tenants are responsible for removal of the equipment at the time they vacate and any damaged caused by the equipment or its installation.